



Reid Hospital
& Health Care Services
Caring • Healing • Leading

Reid About Value

Outpatient Care Center - Convenience in Care

July 2007

Dear Community Leader:

In July, Reid will take an exciting and major step into its future. Embracing a 102-year tradition of quality, cost-effective care for the community, Reid will embark in the second phase of its relocation to add patient-focused convenience to the description of health care in Richmond.

Reid Rehabilitation Services outpatient facility was Phase I of our relocation project. That building opened in 2004 and continues to be a showcase for physical, occupational, aquatic and children's therapy that helps patients restore and enhance their lives.

Phase II of the New Reid includes the opening of the Medical Office Building and the Outpatient Care Center. Three physician offices, GYN Ltd., Orthopedic Spine Surgery and Wayne Family Care have already moved to the 1050 Reid Parkway building.

Phase III is the Outpatient Care Center. We plan to see our first surgery patient on July 10 at Reid Outpatient Surgery & Endoscopy, a joint venture among Reid and 25 physician partners. After a series of opening events, including public open houses on Saturday, July 21 and Sunday, July 22, Reid will open the balance of its state-of-the-art Outpatient Care Center on Wednesday, August 1.

Some convenient, patient-focused features you will see:

- All outpatient services are in one building. Patients now have several different entry points for outpatient services. Way-finding in our new facility will be significantly improved.
- For "same day" blood transfusions, infusion treatments and injections, we have one location with quick, easy access.
- Patients will have shorter waits because they will no longer be delayed for inpatients or ED patients with a more critical need for testing.
- Waiting rooms are much more spacious and comfortable.
- Women have the advantage of a dedicated mammography center with its own private waiting area.
- The radiation therapy area has its own entrance and parking.
- The registration area offers private rooms where patients can be registered and have their blood drawn, when needed.
- Cardiac services are in a designated area of the facility adjacent to Richmond Cardiologists.
- The Cardiopulmonary Rehab area is spaciously designed with its own dedicated walking and exercise area.

If you or your associates would like a special guided tour of the Outpatient Patient Care Center before the official opening on August 1, please call me at 983-3122, and I will arrange it. Finally, Phase IV of The New Reid, the inpatient tower, will open in mid-2008.

Sincerely,

Barry S. MacDowell
President